



CULTURALLY DIVERSE TRUST & CONFIDENCE SEMINAR

Strengthening diverse community partnerships

Communities across the country are facing increased pressure by citizens and grass-root organizations to provide a meaningful and sustaining change in their policies, tactics, and approaches to diversity. The culturally diverse trust and confidence seminar provide a fresh perspective on the value of community engagement as a critical piece of real outcomes. Developing trust, confidence, and transparency with the community is what develops positive partnerships and problem-solving teams that bring people together.

THE KEY OBJECTIVES:

- An understanding of the current community and organizations' diversity status
- Identification of and participation with diverse community stakeholders.
- An understanding of cultural difference, mental models and collusive engagements
- Initiation of collaborative team development and problem-solving
- Initiation of diversity key performance indicators.
- Support of on-going culture inclusion/collaboration and training

SEMINAR OUTCOMES:

- Unique and personalized composite of the community's perception of diversity and inclusion.
- Organizational cultural, practices and policies assessment
- Identification and initiation of dialogue with cultural representative stakeholders.
- Team developed trust objectives and on-going partnership structure
- Follow-up sustainability report.

PRESENTERS:

Jim Keith:

34 years of law enforcement experience, including police chief, public safety and emergency services director. Mr. Keith consults with law enforcement agencies throughout the country and has helped create a number of departments.

Roger Carter:

20 years in local government as city manager. Mr. Carter currently serves as full-time faculty with Southern Utah University whose academic emphasis has been community trust and development.

TO SCHEDULE A SEMINAR CONTACT:

(435) 680-3114

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TRAINING OUTLINE

PRELIMINARY WORK (2 MONTHS IN ADVANCE)

- The training team will work with local officials in identifying key ethnic leaders within the community and reaching out to them to solicit their participation.
- In consultation with community leaders, the training team will conduct a community-wide and organizational survey.
- Training team will meet with identified community leaders.

TRAINING DAY

INTRO & TRAINING: MORNING (2 HOURS)

- Introduction and outlining day's format.
- Review of survey data and identification of community/organizational profile.
- Train on Trust, Transparency & Confidence.

FACILITATION: AFTERNOON (3 HOURS)

- Provide stakeholder input and dialogue.
- Open-up discussion of participants.
- Provide facilitation of discussion to operationalize the training, issues, and profile survey reports.

WRAP UP: AFTERNOON (1 HOURS)

- Summarize key participant points on major themes.
- Identify points of connection and points of continued conflict.
- Take-aways
- Identify how progress will be identified.
- Identify and secure commitment to continue team work on the identified issues.
- Provide agreed group statement on sustained commitment, with an equal respect for unique perspectives.

FOLLOW UP WORK

- Contact participants with specific questions on progress and challenges.
- Ask for input on better and improved ways that this training could assist in future sessions.
- Provide a training summary to all participants.

